

FIT TELEPHONE INTERVIEWS: PATIENT INFORMATION SHEET

Study title

Patient acceptability of FIT: Understanding reasons why patients with colorectal symptoms do not use the faecal immunochemical test (FIT) when offered.

Invitation

You are receiving this information sheet because you have previously been offered the FIT (faecal immunochemical test) when you were referred to Croydon Hospital for further investigation of colorectal symptoms but did not use it. Please take your time to read this information sheet before you decide whether or not you wish to take part. Please feel free to ask questions if you would like more information. Thank you for reading this.

Why are we doing this extra study

We would like to learn about the experience of people offered the FIT test so that we can understand more about the factors that make the test more likely to be used and those factors that make it less likely to be used. We are also interested in your opinions about the FIT test and the healthcare pathway through which you used it.

What would taking part involve?

Taking part would involve having a telephone discussion about your experiences of being offered the FIT kit. Having already indicated to us on the telephone that you were offered the FIT test in 2019 or 2020 from Croydon University Hospital, we have sent you this information sheet and consent form to review. We will then contact you by telephone in around a week to ask you if you are happy to take part and to answer any questions you may have. If you would like to take part we will ask you to sign and return the consent form to us in the pre-paid envelope. We would schedule the

telephone discussion at a time to suit you.. We have included another FIT kit in the envelope that you can look at to help, but we do not need you to use this. The interview discussion would be recorded and would last approximately 20 – 30 minutes and will be undertaken by the primary investigator.

What are the possible benefits of taking part?

Taking part in the telephone interview does not affect you directly but it may help us in improving the test process in the future. Whether you chose to take part with the discussion has no bearing on your current or future treatment.

What are the possible disadvantages to completing taking part in interviews?

There are no risks to having the telephone interview.

Do I have to take part?

No, taking part in this extra study is voluntary. Whatever your decision, it will not affect your current or future medical care or rights in any way. If you do decide to take part, you may withdraw from the study at any time without having to give a reason, and it will make no difference to your medical care or treatment.

Will my taking part in this study be kept confidential?

All the information which is collected about you will be kept strictly confidential. Audio recording of telephone interviews will be through use of a digital recorder which is protected by a unique code to access. The digital file will be downloaded to a password protected hospital computer and then sent to a partner transcription service of Imperial College Patient Experience Centre, which is part of the School of Public Health, to be transcribed. The transcription service used is registered with the Information Commissioner as a data controller and are bound by contractual confidentiality obligations which reflect the need to keep personal data secure and

confidential. Imperial College London has a terms and conditions agreement with 'UKTranscription' which is GDPR compliant.

Once transcription is completed and checked, audio files will be deleted. Any remaining patient identifying details will be removed from the script to ensure patient anonymity. Anonymised interview transcripts will be analysed by the primary investigator in collaboration with Imperial College Patient Experience Centre.

Who has reviewed this study?

This study has been reviewed by the 'London – Surrey Research Ethics Committee'.

In this research study we will use information from you. We will only use information that we need for the research study. We will let very few people know your name or contact details, and only if they really need it for this study.

Everyone involved in this study will keep your data safe and secure. We will also follow all privacy rules.

At the end of the study we will save some of the data, anonymised interview transcripts, in case we need to check it and for future research. We will make sure no-one can work out who you are from the reports we write. The information pack tells you more about this.

How will we use information about you?

We will need to use information from you this research project.

This information will include your name, date of birth, telephone number, postcode and recorded responses to the interview. People will use this information to do the research or to check your records to make sure that the research is being done

properly. When the interviews are complete, the audio recording will be deleted as well as your identifiable information and your transcript from this interview anonymised.

We will keep all information about you safe and secure.

Once we have finished the study, we will keep some of the data so we can check the results. We will write our reports in a way that no-one can work out that you took part in the study.

What are your choices about how your information is used?

You can stop being part of the study at any time, without giving a reason, but we will keep information about you that we already have.

We need to manage your records in specific ways for the research to be reliable. This means that we won't be able to let you see or change the data we hold about you.

Where can you find out more about how your information is used?

You can find out more about how we use your information

at www.hra.nhs.uk/information-about-patients/

our leaflet available from Croydon University Hospital, Research and Development Office, Woodcroft Wing

by asking one of the research team

by sending an email to CH-TR.dpo@nhs.net (Croydon University Hospital data protection officer)

by ringing us on 0208 401 3610 (Research and Development department)

Further information and contact details

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